

Quality Policy

The Quality Policy defines Booth Industries' commitment to enhance customer satisfaction through the development of management systems that deliver continuous improvement throughout the business and that meet with the strategic direction of the company.

In support of this, appropriate objectives for improvement shall be determined and reviewed at least annually to ensure they remain appropriate to provide for the continual improvement of the management system and the enhancement of our quality performance, our customer satisfaction, the satisfaction of any interested parties and the strategic direction of the company.

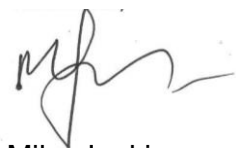
All employees are aware of their personal responsibility to deliver quality, fit for purpose products for their internal and external customers and to seek to improve processes, products and performance continuously.

In particular Booth Industries shall:

- Improve our product and service quality;
- Improve our cost effectiveness and efficiency;
- Actively manage our internal and external supply chains;
- Work to reduce the impacts on the business from internal and external issues;
- Develop a positive employee attitude to achieving excellent performance and to satisfying internal and external customers;
- Maintain systems for continuous improvement, sharing good practice, and learning from experience within and external to the Company through implementing and maintaining simple and effective management systems, which describe all aspects of the Company's activities to ensure our people are supported to attain optimum efficiency.
- Maintain certification to recognised national and international standards and inclusion of statutory and regulatory requirements

Booth Industries will ensure that all activities are adequately resourced and carried out by trained competent personnel. Robust audit systems will be implemented and will include inspection, evaluation and management review.

Booth Industries will monitor performance and actively seek business improvements which will be implemented and embedded within the businesses planning process. This process will invite independent examination of processes and products to demonstrate and satisfy our Clients of our commitment to the highest standards of delivery.



Mike Jenkinson
Manager Director
Dated: July 2020